

Terms and Conditions of Service Provision

Before completing your registration to [Company Name] training services, you undertake to have read and agreed to the following terms and conditions:

This is an agreement between you, the company whose details and named representative have been entered on the Academy registration page, and us, H+H UK Ltd, Celcon House, Ightham, Sevenoaks, Kent, TN15 9HZ, for the provision by us to you of H+H UK Ltd online training services.

Terms of Agreement

- 1) Your registration will be acknowledged by email and will grant access to your selected service level. Your registration will continue for as long as your subscription is continually used. Your registration will automatically renew from year to year unless cancelled by either party.
- 2) Modules and courses will be automatically marked online as you or your registered employees' progress. Official completion certificates can be downloaded from the system, upon successful completion of each module and course, where these are available.
- 3) We reserve the right to cancel your subscription at anytime without prior notice.

General

- 4) Where appropriate you should appoint an appropriate person from your company who will have administrative responsibility for your registered employees and with whom we can liaise as necessary.
- 5) H+H UK Ltd and its partners retain all property rights in its Academy of materials, website and any other documents provided to you as part of a course. You undertake that you and your contracted employees will not copy, give, loan or sell or allow the download of the H+H UK Ltd Academy course materials to any individuals, companies or organisations not a party to this agreement.
- 6) We are committed to a programme of continuous improvement to all aspects of the H+H UK Ltd Academy and so reserve the right to alter the content of any of the modules, courses and website as part of that ongoing programme.
- 7) We shall not be liable to you for any direct or indirect loss damage or claim arising in connection with the service or otherwise except in respect of death or personal injury caused by our negligence or a fraudulent misrepresentation.
- 8) Every care is taken to ensure accuracy and completeness of the information we give, however information contained in the training modules is provided and deployed in good faith. H+H UK Ltd is not responsible for errors or omissions.
- 9) Neither H+H UK Ltd nor its partners or agents can be responsible for the information transmitted via the service and do not examine the use to which customers put the service or the nature of the information they are sending or receiving. We hereby exclude all liability of any kind for the transmission or reception of information of whatever nature except those duties required by law.
- 10) Nothing in this agreement is intended to or will create any benefit or right to enforce any of its terms to any third party.
- 11) English law shall apply to the terms of this Agreement and each party submits to the non-exclusive jurisdiction of the English Courts.